PERSPECTIVES 2018 ANNUAL REPORT



\$62.5M

Technical Assistance Provided by Labs

2,931
Businesses Assisted

7,853

Jobs Created and Retained

33

New Mexico Counties Supported

Cumulative numbers since the inception of NMSBA in 2000.

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NMSBA is an invaluable tool for growing New Mexico's innovation ecosystem and economy. By utilizing the expertise at Los Alamos and Sandia, small businesses can solve complex technical problems and succeed here. New Mexico's economy grows and we all benefit when talent stays here and local businesses thrive.

Alicia J. Keyes

Cabinet Secretary

New Mexico Economic Development Department

State of New Mexico



Small businesses are a vibrant part of the New Mexico economy that help us all thrive. NMSBA has been there for small businesses every step of the way, helping grow talent and reward innovation. We're thankful for their continued efforts to foster economic development.

Stephanie Schardin Clarke

Cabinet Secretary
New Mexico Taxation and Revenue Department
State of New Mexico

Dear Governor Lujan Grisham and New Mexico State Legislators,

We are pleased to present the 2018 Annual Report for the New Mexico Small Business Assistance (NMSBA) Program. This report highlights just a few of the hundreds of successful projects from 2018 and quantifies the overall performance of NMSBA, both for the past year and since its inception in 2000.

During 2018, a total of 359 small New Mexico businesses participated in NMSBA. Thanks to the *Laboratory Partnership* with Small Business Tax Credit Act, the State of New Mexico, along with Los Alamos National Laboratory and Sandia National Laboratories, invested \$4.6 million of national laboratory expertise and resources to help small businesses in 23 counties overcome technical challenges and grow.

The success stories in this report demonstrate the impact of NMSBA on small businesses from various industries in various counties and on tribal land around the state. Here are just a few points from some of the featured stories:

- A business received technical assistance which resulted in successful product prototype testing in outer space, interest from NASA and space companies, and seed funding.
- A group of associated companies received assistance with mixed reality and sensor systems, resulting in a new company department and new local jobs, as well as aiding the company with their growth in future locations.
- Streamlining company operations reduced manufacturing delays and increased revenue by 50% for a company selling knife sharpening systems.
- Assessments of a company's new vaccine technology led to raising \$2.5 million, hiring more employees, and collaboration with an international manufacturer and distributor.

NMSBA helps small businesses create jobs, increase revenues, and attract new funding.

One project received the *Honorable Speaker Ben Luján Award for Small Business Excellence* for demonstrating the most economic impact. Rhino Health is moving forward with building a nitrile glove plant in New Mexico, investing more than \$35 million in production facilities that are expected to create up to 350 new jobs.

NMSBA has helped New Mexico's small businesses create jobs, increase revenues, decrease operating costs, and attract new funding opportunities. Since 2000, the two national laboratories have provided \$62.5 million in technical assistance to 2,931 businesses, enabling 7,853 jobs to be created and retained across the state's 33 counties.

Your continued support of NMSBA, which promotes collaboration between our national laboratories and small business community, leads to economic development throughout our great state. Thank you!

Sincerely,

Mariann Johnston
Los Alamos National Laboratory

Jackie Kerby Moore
Sandia National Laboratories

PROGRAM INFORMATION

OVERVIEW

In 2000, the New Mexico State Legislature created the *Laboratory Partnership with Small Business Tax Credit Act* for the purpose of "bringing the technology and expertise of the national laboratories to small businesses in New Mexico to promote economic development in the state, with an emphasis on rural areas." As a result, Sandia National Laboratories established the New Mexico Small Business Assistance (NMSBA) Program to provide technical support to small businesses throughout the state. Los Alamos National Laboratory began participating in NMSBA in 2007. Jointly, the labs are committed to solving small businesses' critical challenges with national laboratory expertise and resources; influencing New Mexico business development by building capacity, capabilities, and competencies; and acting as an advocate for small businesses through an entrepreneurial culture.

While each company utilizes NMSBA in a different way, all use it as a means to maintain or grow their businesses. NMSBA services are provided at no cost to the participating small businesses in the form of lab staff hours valued at up to \$20,000 per calendar year for businesses located in rural counties and \$10,000 for businesses located in urban counties (currently just Bernalillo County). The total amount of assistance is capped at \$2.4 million annually for each laboratory. NMSBA may not provide assistance that is available in the private sector, and no equipment or cash can be given to a participating company.

FUTURE DIRECTION

In March 2019, House Bill 526, *Lab Small Business Tax Credit Changes*, was signed into law. These changes doubled the value of assistance each New Mexico small business can receive, enabling NMSBA to expand the support the national laboratories and contractors can provide. To ensure this opportunity significantly benefits small businesses while helping grow and diversify the state's economy, NMSBA will emphasize reaching innovators in high potential clusters such as agriculture, sustainable energy, bioscience, space and aerospace, and arts and culture. With the passage of this bill, national laboratories can increase the range of technical expertise offered while remaining aligned with their missions. New Mexico's small businesses will continue to use this valuable resource as they solve problems, bring new products and services to market, attract financing, and create meaningful jobs.

During 2018,
NMSBA helped
359 small businesses
across the state reach
business goals, develop
their products for
commercial use, and
increase profitability.

NMSBA makes a statewide impact by:

- Enabling New Mexico small businesses to access cutting-edge technology
- Increasing New Mexico small businesses' technical sophistication and capabilities
- Sharing knowledge and resources between laboratory personnel and small businesses to address issues and develop real-world applications

TYPES OF SMALL BUSINESS ASSISTANCE

Individual Projects

Individual NMSBA projects involve a single New Mexico for-profit small business. Projects address business-specific challenges that can be solved with national laboratory expertise and resources. Technical assistance challenges are wide ranging; however, the majority include testing, design consultation, and access to special equipment or facilities.

Requests for individual projects are accepted year-round until funding is exhausted.

Leveraged Projects

Leveraged NMSBA projects allow a group of small businesses that share technical challenges to collectively request assistance. Leveraged projects address issues that are too large or complex to solve through an individual project. Proposals for projects are reviewed semi-annually by the NMSBA Advisory Council.

Contract Projects

Legislation allows NMSBA to contract with entities that have the capability to provide small business assistance services not available in the private sector. For the benefit of New Mexico's small businesses, NMSBA has contracts for specific services with the New Mexico Manufacturing Extension Partnership and the state's three research universities.

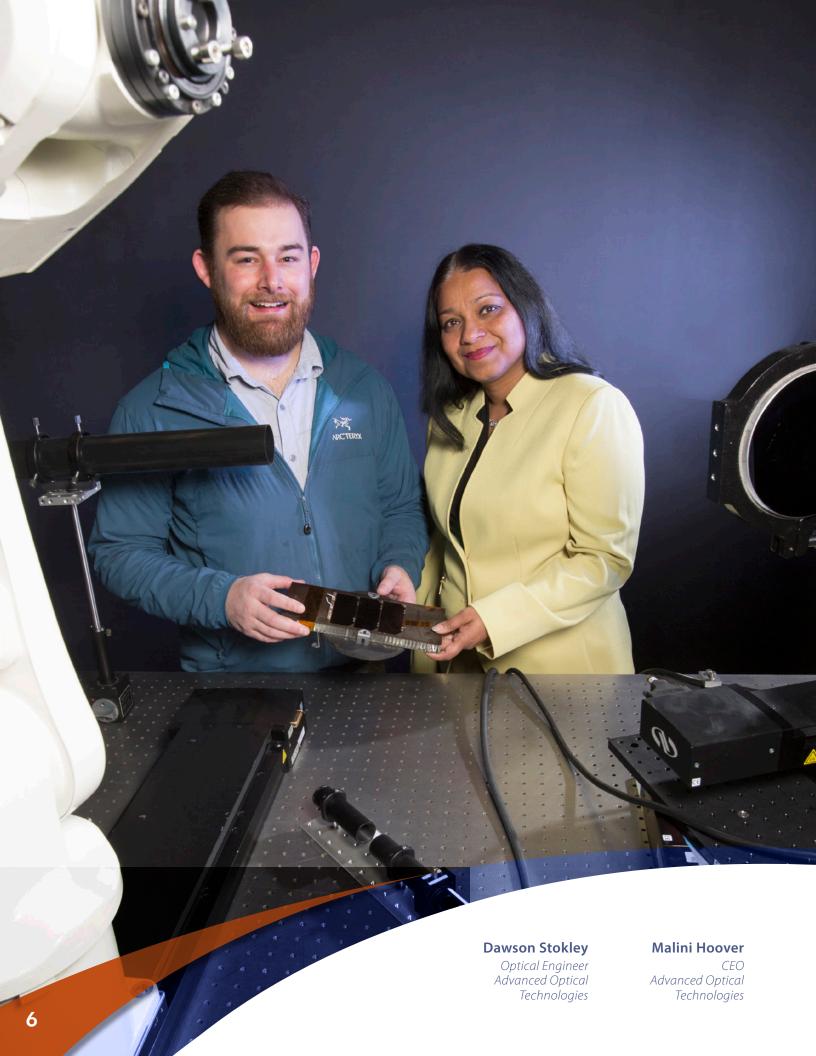
The New Mexico Manufacturing Extension Partnership provides training and assessments in the areas of quality and lean manufacturing principles.

The Arrowhead Center at New Mexico State University evaluates small business capabilities and technologies using subject matter experts throughout the university.

The New Mexico Tech Department of Management interfaces with a variety of disciplines taught at the university to help accurately assess the current competitive position of small business technologies.

The University of New Mexico Management of Technology program at the Anderson School of Management evaluates the commercial potential of small business technologies and identifies commercialization challenges and pathways.

The University of New Mexico School of Engineering addresses technical challenges faced by small businesses in computer science and chemical, biological, electrical, computer, civil, nuclear, and mechanical engineering.



BERNALILLO COUNTY

Thanks to NMSBA, our collaboration with Sandia facilitated comparative studies to broaden our market base to help ensure the quality and affordability of high-performance titanium aerospace parts.

Malini Hoover

CEO

Advanced Optical
Technologies, Inc.



ADVANCED OPTICAL TECHNOLOGIES

Titanium is an important material for fighter jets and commercial aircraft. Strong but light, titanium enhances fuel efficiency and performance. Currently, scientists use a destructive crystallographic testing technique known as electron backscatter diffraction (EBSD) to better understand titanium's mechanical properties.

Advanced Optical Technologies (AOT) offers multidimensional material characterization of complex materials and devices and develops custom sensors for defense and commercial customers. AOT developed a nondestructive test alternative to EBSD known as polarization-classification imaging (PCI). Malini Hoover and her team believed that PCI was a dramatic improvement over EBSD, but lacked the EBSD equipment to prove it.

Hoover contacted NMSBA for assistance and was partnered with Joseph Michael at Sandia National Laboratories. Michael and his team used a scanning electron microscope to perform a comparative study between PCI and EBSD. The team found that while EBSD takes nine hours, PCI takes only minutes. PCI has significant advantages for industrial use, imaging larger areas and requiring less surface polishing of samples. This shorter timeframe means that users can test crystallographic structures while titanium is being produced. Innovative technologies like PCI are delivering faster and cheaper ways to characterize materials, especially in quality control and inspection for additive manufacturing.

In part because of the study results, AOT received \$750,000 from the Air Force Research Laboratory Materials & Manufacturing Directorate to build the first sensor dedicated to titanium crystallography. The company also received a \$50,000 New Mexico Economic Development grant.

Meet the PRINCIPAL INVESTIGATOR

Joseph Michael Sandia National Laboratories



NMSBA is essential for creative small businesses wishing to leverage up.

Without technical expertise from places like Los Alamos and Sandia, opportunities to expand might not exist.

Drew TrujilloDirector of Technology
Meow Wolf, Inc.



MEOW WOLF LEVERAGED PROJECT

Meow Wolf creates immersive and interactive experiences that transport audiences into fantastic realms of story and exploration. Such experiences cover a variety of media, from architecture, painting, and video production, to music, live performance, and creative narrative.

Because Microsoft's original Kinect was discontinued, the company's technical department needed to use regular internet cameras to track the location of visitors so that characters, mood, and storylines could react to their movements. To address this challenge, Drew Trujillo reached out to NMSBA, which paired him with Dan Small, a computer scientist at Sandia National Laboratories. Meow Wolf's internal team on this project included Conor Peterson, Jordan Snyder, and Wolves.

Working with Meow Wolf and its associated companies, Small and his team assessed technologies to track visitors during Meow Wolf experiences. The team also assessed how best to correlate visitors across different types of sensor systems, and explored technologies to create and deploy mixed-reality systems at scale.

The results gave Meow Wolf the confidence to create a department known as the Digital Storytelling Team, creating 11 new local jobs. In addition, this project led to the company being able to control the animatronic characters for the Meow Wolf Kaleidoscape, a new ride that opened in April 2019 at Elitch Gardens in Denver, Colorado. With the Santa Fe location as an evaluation site, Meow Wolf intends to apply the results to future locations in Nevada, Arizona, Colorado, and Washington, D.C.

Meet the
PRINCIPAL
INVESTIGATOR

Dan SmallSandia National Laboratories



SANTA FE COUNTY. NAMBE TRIBAL LAND

The specialized technical assistance provided by NMSBA and Sandia brings immediate legitimacy to the validation process. Where else in New Mexico are you going to find such affordable and authoritative expertise?

> **Kevin Yearout** CFO Monarch Waste **Technologies**

MONARCH WASTE **TECHNOLOGIES**

Few people remember 1987's "syringe tide," where medical waste, including used hypodermic syringes, washed up on American beaches. In response, the Environmental Protection Agency (EPA) mandated that all medical waste be incinerated. In the 1990s, the EPA instituted stringent limits on toxic air pollution emitted by incinerators. Over time, such limits closed most incinerators, leaving only 7 of what was once over 3,000 operational today.

Monarch Waste Technologies developed a new approach using pyrolysis to destroy medical waste. Unlike incineration, pyrolysis uses directed heating—not fire—to destroy waste, leaving a noninfectious residue safe to dispose at any local landfill.

Although Monarch was certain its pyrolysis technology worked, convincing the EPA was another matter. To address this problem, Kevin Yearout reached out to NMSBA, which connected him with Alexander Brown at Sandia National Laboratories. Brown and his team performed chemical analyses indicating that Monarch's pyrolysis approach meets the EPA's guidelines and that the company's Pryomed 550 system operates within EPA regulations.

As a result, Monarch is expecting an EPA exemption shortly, which will reduce permit costs from \$2000,000 to \$5,000. By initiating early operations at the company's plant in Nambe, Monarch expects annual revenue of \$3 million and the creation of 13 new jobs at the Nambe Tribal Industrial Park. Moreover, it is now possible for new "micro-disposal" facilities to pop up where needed, cutting the costs of shipping medical waste across multiple states to the handful of remaining incineration plants.

Meet the PRINCIPAL **NVESTIGATOR**

Alexander Brown Sandia National Laboratories





NMSBA is a great
asset when it comes to
New Mexico companies
validating their
technologies and products.
Without NMSBA and the
Arrowhead Center, my
company would not have
been able to complete this
essential work.

Luke Spangenburg
Founder
New Solutions
Energy Corporation



NEW SOLUTIONS ENERGY

Based in Santa Fe, New Solutions Energy (NSE) works to harness tomorrow's energy-rich resources for use today. One promising resource is algae, which has significant potential in applications for food and fuel production.

NSE invented two new algae-based organic formulas, Bloom and Grow, to help grow plants more efficiently. To assess and ultimately validate the efficacy of the Bloom and Grow products, Luke Spangenburg contacted NMSBA, which in turn connected him with the Arrowhead Center at New Mexico State University (NMSU).

Kristin Morehead and her team at the Arrowhead Center worked with NMSU faculty from the Department of Plant and Environmental Sciences to provide a biochemical composition analysis so that NSE scientists could better understand how Bloom and Grow help plants grow faster and healthier even when other resource inputs remain the same. Analytical tests included plant hormone and growth factor profiling, as well as nutrient and metal analysis. Metabolites from the algae used in Bloom and Grow were also characterized.

The results from the testing and analysis demonstrated that Bloom and Grow amendments make plants grow more efficiently. Based upon the validation provided by the Arrowhead Center and NMSBA, NSE has commercialized the Bloom and Grow products. NSE has since entered into a three-year, \$200,000 contract with a West Coast company to manufacture Bloom and Grow soil amendment products. NSE also anticipates creating four new full-time jobs in New Mexico.

Meet the
PRINCIPAL
INVESTIGATOR

Kristin Morehead *Arrowhead Center at New Mexico State University*



NMSBA enables small
businesses with limited
resources, like all
technology start-ups,
to secure technical and
business help from
various organizations
in New Mexico. Such
support assists businesses
moving from concept to
commercial markets.

Matthew Ennis CEO NTxBio, LLC



NTxBIO

NTxBio is commercializing a platform, NTxpress[™], which facilitates the rapid production of critical vaccines. This technology enables the production of target vaccines with much higher purity, 1/100,000th as much waste, in a fraction of the time, at much lower cost. Moreover, this technology makes it possible to create vaccines in time frames that enable rapid response to national epidemics.

Although excited about this new technology, Alex Koglin, co-founder, chief technology and science officer, and Matthew Ennis, CEO, were unsure how to approach the vaccine and pharmaceutical markets. The team reached out to NMSBA, which connected them with the University of New Mexico Management of Technology (UNM-MOT) program.

Professor Steve Walsh and his students provided two forms of assistance. They performed expeditionary marketing studies to assess the technology's value and pricing, and determine the rate of adoption for such a product. They also collaborated with the company to choose the best markets to compete in, determine customer focus, and select which part of the industry value chain to compete in.

In part due to the knowledge gained from this technical assistance, NTxBio has recently raised \$2.5 million, hired four new employees, and engaged in its first collaboration with an international vaccine manufacturer and distributor. Also as a result of the NMSBA project, NTxBio was recognized by *Pharma Tech Outlook* as one of the Top 10 Drug Discovery and Development Solution Providers for 2018.

Meet the PRINCIPAL INVESTIGATORS

Steve Walsh, Vincent Brandon, and Austin Buckingham *University of New Mexico*



The results from NMSBA and Los Alamos were spectacular, and we would love to work with them forever.

Kimberly Corbitt
CEO
Chronicle Cremation Designs
dba Parting Stone

PARTING STONE

Losing a loved one is never easy. Most people build monuments to those they have lost, and although interment remains popular, more people are seeking alternatives, such as cremation. One issue with cremation is that the resultant ashes often evoke fear, as loved ones are scared to touch, accidentally inhale, or spill the ashes.

To overcome these issues, Parting Stone developed a new type of remains by taking cremated ashes and turning them into alabaster-looking stones. Loved ones can display, hold, and touch these Sharing Stones, erasing fears associated with conventional cremation.

Although company founder Justin Crowe had an idea about how to convert ashes to stone, he did not have a complete recipe. To solve this problem, Crowe reached out to NMSBA, which paired him with ceramic engineer Chris Chen of Los Alamos National Laboratory. Working with Crowe, Chen and his team developed a process to superheat cremated remains, chemically altering ashes into beautiful stones.

Crowe believes the results of this effort were instrumental in him winning Santa Fe's 2018 bizMIX competition, and enabling Parting Stone to raise a \$150,000 seed round to open a processing lab. Offering Sharing Stones as an alternative to ashes has proven successful in a small test market of 15 crematories and Parting Stone is now planning their public launch and expansion. The company expects to create as many as 100 new jobs and help thousands of grieving people feel more connected to loved ones.



Meet the
PRINCIPAL
INVESTIGATOR

Chris ChenLos Alamos National Laboratory

VALUE OF PROGRAM ASSISTANCE IN 2018

In 2018 the State of New Mexico, along with Los Alamos National Laboratory and Sandia National Laboratories, invested **\$4.6M** helping **359** small businesses in **23** counties to solve technical challenges. The following table contains the number of small businesses that received assistance from NMSBA, dollar value of the assistance for calendar year 2018, and cumulative value from 2000 to 2018.

	Los Alamos*	Sandia	Total
Number of Small Businesses Served			
2018	174	187	359**
Rural	125	102	226**
Urban	49	85	133**
2000 - 2018	986	2,263	2,931**
Rural	703	1,373	1,868**
Urban	283	890	1,063**
Value of Assistance Provided			
2018	\$2,216,711	\$2,399,876	\$4,616,587
Rural	\$1,818,196	\$1,708,952	\$3,527,148
Urban	\$ 398,515	\$ 690,924	\$1,089,439
2000 – 2018	\$23,690,405	\$38,837,660	\$62,528,065
Rural	\$20,644,740	\$28,760,048	\$49,404,788
Urban	\$ 3,045,665	\$10,077,612	\$13,123,277

^{*}Los Alamos began participating in NMSBA in 2007. **Some companies are served by both laboratories.

ACCOUNTABILITY & ECONOMIC IMPACT

NMSBA, enabled by the Laboratory Partnership with Small Business Tax Credit Act, is accountable to the State of New Mexico for its expenditures. NMSBA measures its economic impact through client surveys conducted by Research and Polling, Inc., and economic analysis provided by Robert Grassberger, PhD Economist.

ECONOMIC IMPACT FOR BUSINESSES FROM NMSBA PROJECTS	2000-2017*
Small Business Jobs Created and Retained	7,853
Average Reported Salary (2017)	\$51,825
Increase in Revenue	\$378,196,511
Decrease in Operating Costs	\$182,767,455
Investment in NM Goods / Services	\$133,103,902
New Funding / Financing Received	\$148,854,105
Return on Investment**	For every \$1.00 of tax credit invested, the State receives a return of \$1.43.

^{*} Economic surveys are performed six months to one year after completion

BENEFITS TO NEW MEXICO SMALL BUSINESSES

New Mexico small businesses achieved positive results after receiving technical assistance from NMSBA. Feedback from companies that participated in the 2017 economic impact client survey revealed that:

64%

DEVELOPED A NEW PRODUCT
OR TECHNOLOGY

64%

IMPROVED
OVERALL OPERATIONS

65%
EXPANDED OR IMPROVED A PRODUCT OR SERVICE

62%

BECAME MORE COMPETITIVE IN THE MARKETPLACE

58%

IMPROVED THE EXPERTISE OR CAPABILITIES OF EMPLOYEES

^{**} ROI is based on salaries of jobs created and retained.

PROGRAM METRICS

NMSBA identifies the areas of technical expertise that the national laboratories and their contractors utilized in NMSBA technical assistance projects, as well as the industry sector for the participating companies. The counties in which the small businesses are located are tracked to gain a better understanding of the reach of the program across the state.

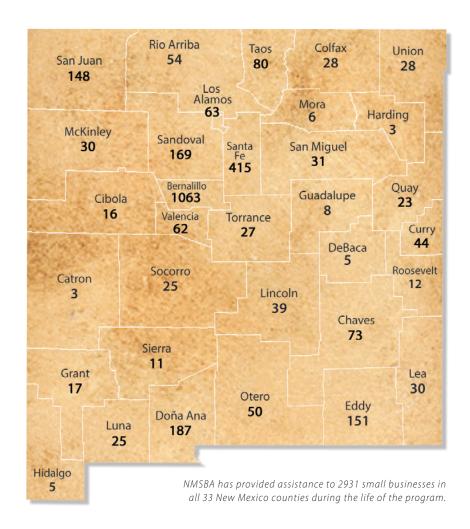
LABORATORY CAPABILITIES UTILIZED IN 2018

Engineering30.9	9%
Manufacturing22.0)%
Biological and Medical9.2	2%
Materials Science 8.1	%
Chemistry 6.1	%
Advanced Modeling	
and Simulation5.6	5%
Energy 5.0)%
Business Development4.5	5%
Earth and Environmental Sciences 3.3	3%
Math and Computer Science 3.3	3%
Astronomy and Physics1.1	%
Micro-Nano Technology0.9	9%

INDUSTRIES OF SMALL BUSINESSES SERVED IN 2018

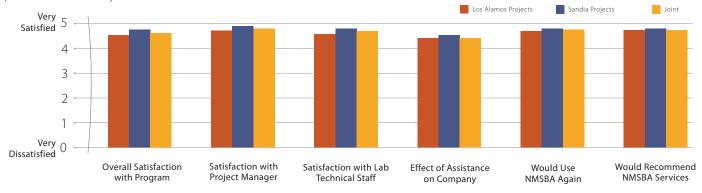
SERVED III ZOIO
Manufacturing42.9%
Professional, Scientific,
and Technical Services29.8%
Agriculture and Natural Resources9.2%
Education Services and Health Care4.2%
Other Services
(except Public Administration)3.9%
Retail and Wholesale Trade3.6%
Oil & Gas, Utilities, and Mining3.4%
Media and Hospitality2.2%
Real Estate, Finance, Insurance,
and Management Services0.8%

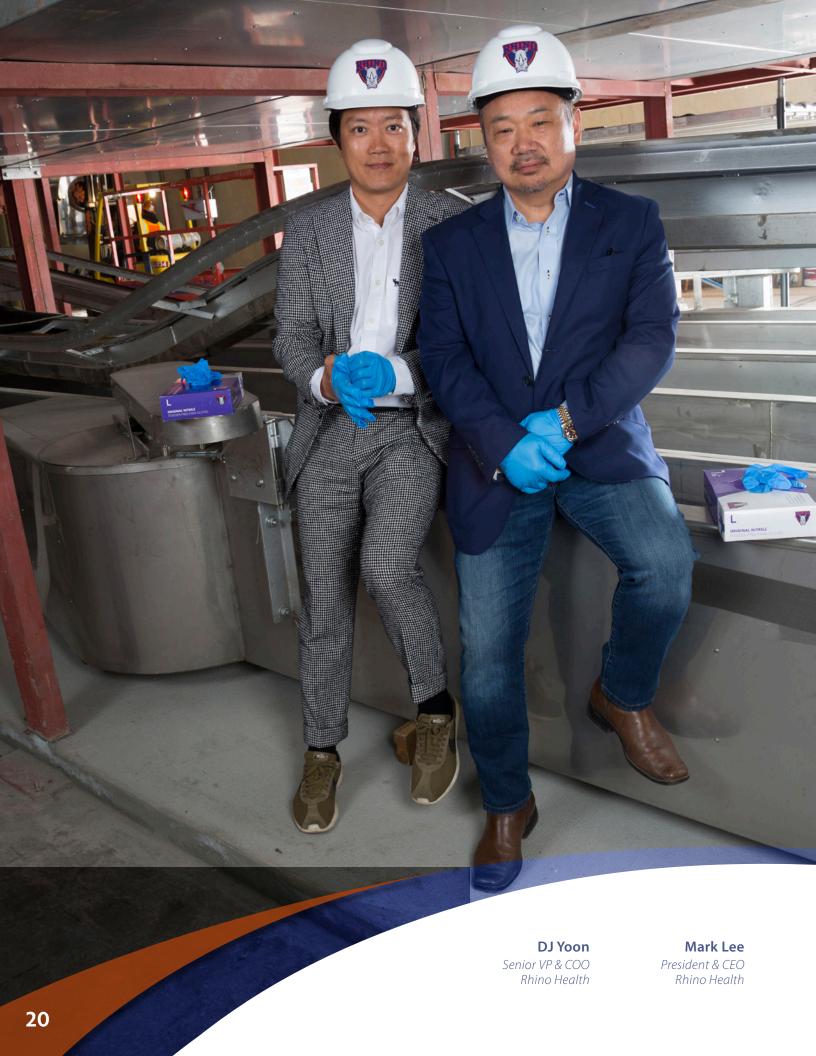
BUSINESSES ASSISTED BY COUNTY 2000-2018



CUSTOMER SATISFACTION IN 2018

Each year, NMSBA surveys the participating businesses to learn about their satisfaction with the program. In 2018, 87% of the businesses responded to the survey.





MCKINLEY COUNTY, NAVAJO TRIBAL LAND

The results from NMSBA

and Sandia gave me

the confidence to move

forward to build our

first nitrile glove factory

in the United States.

My goal now is to build

four or five more factories

in the Gallup area.

Mark Lee President & CEO Rhino Health, Inc.



Made from synthetic rubber, nitrile gloves are superior when it comes to puncture resistance and are a proven alternative to latex, which causes allergic reactions in some users. Users of nitrile gloves range from medical and workplace professionals to first responders and science professionals.

Mark Lee and his partner DJ Yoon established Rhino Health to build a nitrile glove factory in the United States. Although Lee desired to build in Church Rock, located within the Navajo Nation, he realized that the manufacturing process required a great deal of water of a certain quality. To address this issue in the water-deprived lands of New Mexico, Mark was introduced to the NMSBA through the Greater Gallup Economic Development Corporation. NMSBA partnered Lee with Patrick Brady of Sandia National Laboratories.

Brady and the Rhino team analyzed the quality of water in Gallup, examined the factory wastewater discharge options, and determined methods to reduce factory water consumption by 22% to 30%. This means they will be able to manufacture more gloves per gallon of water.

The results gave Lee the confidence to move forward. In its first phase of operations, Rhino has already installed over \$5 million of new production equipment. They will begin production this summer and expect to grow to 35 employees by August, when they should receive FDA approval. Rhino anticipates investing more than \$35 million, part of which will go toward building an additional 110,000-square-foot manufacturing facility and create up to 350 new jobs.



Patrick Brady Sandia National Laboratories





BERNALILLO, SANDOVAL, AND SAN JUAN COUNTIES

Working with NMSBA and Sandia enabled the small businesses in this collaborative effort to access technical expertise that could ultimately save lives in the rescue field.

Daniel BarelaOwner Rescue, Tactics and Training



Technical rope rescue is a skill set used by personnel associated with technical rescue services, police and fire departments, military operations, and search and rescue. The equipment used during these rescues is as critical as training. One important piece of equipment is rope systems, which rescuers use to descend into an accident scene, and then to extricate victims and themselves.

The equipment used for technical rope rescue must be equally tough and lightweight. Originally, rescuers relied on 13-millimeter rope, which is heavy and cumbersome. However, when some rescuers used lighter 6-millimeter rope, they started to experience catastrophic failures.

To address this problem, the following small businesses came together:
Rescue, Tactics and Training; High Desert Technical Rescue; Resolution
Rescue Rope Guides; and ASK Tower Supply. The goal was to find a robust rope that was light enough for field use.

The collaborators contacted NMSBA, which partnered them with Luis Abeyta at Sandia National Laboratories. Abeyta and his team conducted 62 tests from a drop tower to determine force on a rescuer during a critical failure. The team found that 9-millimeter rope is ideal for such rescues. Test information gathered by Abeyta's team covered data such as force, acceleration, displacement, and rebound elongations.

As a result of these analyses, the collaborators plan to present the data at the annual International Technical Rescue Symposium. They believe this information will save lives, redefine how instructors are trained, and likely revolutionize the rope-rescue industry.



Luis Abeyta Sandia National Laboratories





NMSBA is the

best way the

labs can help

technology-based

small businesses

in New Mexico.

M. Brian Barnett *CEO Solstar Energy Devices, LLC*



SOLSTAR ENERGY DEVICES

In April and July of 2018, Blue Origin's New Shepard suborbital rocket system traveled into space. Aboard the rocket was Solstar's Schmitt Space Communicator. As the craft reached maximum altitude, the Communicator tweeted back to Earth via WiFi: "What a view of Planet Earth. Brought to you live from Space."

Solstar is the first internet service provider operating from space. The company has demonstrated internet services from space to Earth and enabled Earth-based customers access to machines and colleagues located in space. Although Solstar scientists had a prototype of the Space Communicator ready for testing, M. Brian Barnett needed to ensure that his payload met all requirements. Barnett reached out to NMSBA, which partnered him with Justin McGlown, Terra Shephard, and Angus Guider at Los Alamos National Laboratory.

McGlown, Shepherd, Guider, and their team modeled a space flight, and consulted with Solstar on the design of the Communicator. After the second flight, the team also developed a bar chart of connection instances for potential sensors. This will help Solstar develop their antenna design for future flights to optimize how the Communicator works from space.

In part as a result of this work, Solstar successfully tested and validated its Communicator from outer space, demonstrating its viability in this new market. Solstar has raised a \$350,000 seed round, and has NASA and other prominent space companies as customers. Based on intense interest, Solstar plans to manufacture its Space Communicator soon.

Meet the PRINCIPAL INVESTIGATOR

Justin McGlownLos Alamos National Laboratory



Thanks to NMSBA,
the New Mexico
Manufacturing Extension
Partnership broke
through all the
personality types and
odd workarounds at my
company and streamlined
the entire process so that
we went from a stagnant
company to one with
increased revenue.

Clay Allison
CEO
Hollowpoint, LLC
dba Wicked Edge Sharpeners



WICKED EDGE SHARPENERS

After 15 years running a successful elk-outfitting business, Clay Allison was frustrated with having to bring four knives into the field. Even with so many blades, Allison found that he also needed to bring along a sharpener, as the knives wouldn't retain their edge after extended use. In 2007, Allison founded Wicked Edge. One of the company's first products, the Wicked Edge Precision Sharpener, is regarded as the best knife-sharpening system in the world.

Although Allison's frustration related to keeping blades sharp was remedied, a new type of frustration took over. Increasing demand for Wicked Edge products made it difficult to keep up. Supply and demand issues were stunting the company's growth.

Allison reached out to NMSBA for assistance. NMSBA matched
Allison with Scott Bryant of the New Mexico Manufacturing Extension
Partnership. Bryant and his team worked with Wicked Edge to implement
lean manufacturing tools and techniques that streamlined company
operations, both administratively and on the manufacturing floor. This
enabled the company to gain control over inventory delays and balance
costs while reshoring manufacturing work to U.S. component suppliers.

Because of this assistance, Wicked Edge reduced lead times by 90%, bolstering retained sales. The assistance also almost eliminated backorders and enabled the company to launch a new product line, which led to a 50% increase in revenue, partly because of new sales. Lean manufacturing approaches also enhanced staff morale by making Wicked Edge an easier, less frustrating place to work.

Meet the PRINCIPAL INVESTIGATOR

Scott Bryant

New Mexico Manufacturing Extension Partnership

LEVERAGED PROJECTS

	PROJECT	DESCRIPTION	BUSINESS PARTICIPANTS	COUNTIES	FUNDING
Sandia	3D and Additively Manufactured Ceramic Nanocomposites	The Labs made boron carbide (B4C) and silicon boron carbide (SiBC) preceramic materials utilizing two distinct synthetic routes. 1H nuclear magnetic resonance (NMR) and thermal/microwave heating were used to characterize monomers and pyrolyze materials, respectively.	Goodman Technologies, LLC Robocasting Enterprises, LLC	Bernalillo	\$19,000
Sandia	Advanced Fire Sprinkler Experimental Validation and Design Optimization	The Labs provided design optimization and experimental testing of advanced fire sprinklers.	A-1 Machine, Inc. Cooper Construction Services Cooper Fire Protection Services Foster Plumbing and Heating Company, Inc. Westates Supply, Inc.	San Juan	\$97,500
Los Alamos	Antibody/Probiotic from Ostrich Eggs	The Lab evaluated the growth of <i>Lactobacillus</i> acido-philus and <i>Bifidobacterium bifidum</i> in ostrich eggs.	Madre Foods Tall Goods	Santa Fe	\$39,500
Sandia	Beverage Widget For Use in Nitrogen Dosing	The Labs provided technical assistance on the unique design and optimization of nitrogen dispersing widgets.	365 Brewing and Distilling Company, LLC dba Broken Trail Spirits Mother Road Mobile Canning New Mexico Hard Cider Taos Mesa Brewery Villa Myriam Coffee	Bernalillo Santa Fe Taos	\$70,000
Sandia	Consultation on Mixed-Reality Systems	The Labs provided technical consulting on the use of a variety of technologies for tracking visitors, correlating visitors across sensor systems, and exploring targeted technologies for creating and deploying mixed-reality systems at scale.	Future Fantasy Delight Meow Wolf Atlas, LLC Meow Wolf Films, LLC Meow Wolf Santa Fe, LLC Meow Wolf, Inc.	Santa Fe	\$90,500
Sandia	Defend Six: A Wearable Safety Device	The Labs provided technical support in the development of a wearable radar device that can provide the user situational awareness of approaching bodies.	Defend Six Corporation Sierra Peaks Corporation	Bernalillo	\$9,000
Sandia	Earth Block Adhesion Testing	The Labs provided technical consulting on strength testing including shear and three-point bend tests on samples of compressed earth blocks bonded with different adhesive formulations.	Adherent Technologies, Inc. Paverde, LLC PG Enterprises, LLC	Bernalillo	\$29,500
Sandia	Electrical Bonding Problem for Solar Mounting Systems	The Labs provided technical consulting on the topic of limited short-circuit testing of photovoltaic racking system hardware. Analysis and consulting was performed on proposed improvements for UL 2703 testing standard protocols and circuit analysis of current and improved test beds for 240V-340V, and 5kA testing waveforms to enable controlled rise time and fall times.	The Thompson Machine Tool & Die Group, Inc. Unirac, Inc.	Bernalillo	\$20,000

	PROJECT	DESCRIPTION	BUSINESS PARTICIPANTS	COUNTIES	FUNDING
os Alamos	Fine Art Preservation	The Lab provided a plan to validate the GOKMI shipping container designed to transport high-value pieces of artwork. Validation testing provides convincing and defensible evidence for museums, galleries, and insurance companies that the GOKMI is suitable for artwork shipping. Testing began in 2018 with lab staff and hardware supporting vehicle testing at Continental Tire's U.S. proving ground, and will continue into 2019 with multi-axis shaker testing.	Art Handlers, Ltd Daniels Insurance, Inc. Georgia O'Keeffe Museum Innovations (GOKMI) Ken's Machine & Tool Montiel's Custom Plastics Santa Fe Exports	Bernalillo Santa Fe	\$83,500
Sandia	Fluid Dynamics Modeling of the Tucumcari Methane Production Plant	The Labs provided technical assistance by using multiphysics modeling that included computational fluid dynamics modeling, biological modeling, and chemistry to address three items: 1) quantifying non-Newtonian fluid, bubble dynamics, heat transfer, and multi-phase flow; 2) adding bacterial modeling and chemistry into item 1); and 3) creating applied models to address process issues.	Phillip Box Farms R & P Farms Rancho Alma Linda Tucumcari Bio-Energy Company Tucumcari Mountain Cheese Factory	Quay	\$98,000
Los Alamos	Green Chemical	The Lab evaluated feasibility of creating a genetic transformation system for prairie cordgrass (PCG) with the goal of improving the PCG genome assembly and completing the annotation critical for peer reviewed publication.	Aromaland Eldorado Biofuels, LLC Mar Oil & Gas Corporation Mountain Vector Energy Santa Fe Brewing Company, Inc.	Sandoval Santa Fe	\$99,000
os Alamos	Innovation of Micro-Needling	The Lab established proper techniques for maintaining the medium and skin samples in order to test the device and protocols.	Divine Beauty Gabuca Salon, LLC Marcella Bilvado	Bernalillo Dona Ana Santa Fe	\$49,500
Sandia	Livestock Ice- Melter Evaluation	The Labs provided technical assistance on pilot system installations and design and performance optimization for livestock water tank heating using solar energy to minimize ice formation.	McKenzie Land & Livestock Company Milagro Ranch Resources, Inc. (MRRI) Remote Well Solutions, LLC	Guadalupe Otero Torrance	\$59,000
Sandia	Long Range Bomb Detection Using Polarized Radar	The Labs provided software upgrades and consultation in implementing a bomb detection device that utilizes radar signatures to determine the presence of IED materials hidden under clothing. The goal was to increase the range of the detection from 3 m to 30 m and increase the number of targets that can be scanned in an hour.	APPI, Inc. Counter Terrorism Consulting Indelible Enterprises, LLC McLemore Enterprises, LLC R3 Technologies, LLC The MacAleese Companies, Inc. dba Safe Zone Systems Wind Mountain Research Associates	Bernalillo Dona Ana	\$78,500
_os Alamos	Medical Device Testing and Production	The Lab conducted control testing to determine device functionality, collected and analyzed data from control testing, and conducted experiments with drugs in the device.	Creative-33 Gutierrez-Lara Law Group, LLC Pivotal Biotech, LLC RJ Welter BD&L Global, LLC RMRV Respiratory Consultants	Bernalillo Dona Ana	\$88,500

LEVERAGED PROJECTS CONTINUED

	PROJECT	DESCRIPTION	BUSINESS PARTICIPANTS	COUNTIES	FUNDING
Sandia	New Antibiotics and Autophagy Drugs for TB and other Catastrophic Diseases	The Labs designed and performed advanced microscopy and biochemical assays to 1) characterize new, proprietary autophagy stimulants in a reporter cell line; 2) measure the ability of a new, proprietary antibiotic class to kill <i>M. bovis</i> , a tuberculous surrogate; 3) Identify potential intercellular drug binding sites; and 4) determine the efficacy of the most promising antibiotic-autophagy drug combinations in a TB model system.	Avisa Pharma, Inc. Biophagy, Inc. Hyperimage Solutions Omphalos Bioscience, LLC	Bernalillo Sandoval Santa Fe Torrance	\$69,000
Sandia	Novel Coated Glass Bead and Collection Efficiency	The Labs used the beads provided by the requestors to pack multiple sorbent tubes for each type of bead, and determine the capacity and breakthrough volume for each tube for a variety of different VOCs.	Defiant Technologies, Inc. Michroma	Bernalillo	\$20,000
Los Alamos	Penasco Power Cooperative	The Lab did an assessment of renewable energy feasibility by collecting metered data and conducting water flow measurement tests on the land around the companies. Other work included estimates of maximum capacity and energy, a phased system build-out plan, and a potential habitat impacts overview.	Double N Ranch George R. Dreher Ranch Muniz Ranch Ortiz Ranch Victor Muniz Ranch	Taos	\$58,500
Los Alamos	Post-Surgical Recovery Clothing	The Lab completed work in two areas: 1) anti-bacterial protection, pros and cons; and 2) computational algorithms to predict the dimension of the disposable part needed based on the body mass index (BMI) of female patients.	Advanced Arts Design Development dba aadd MARPAC Medical Manufacturing Sangre De Cristo Heart Center	Bernalillo Los Alamos	\$40,000
Sandia	Rope Rescue Systems	The Labs provided testing of 9 mm rope rescue systems and components of these systems at the Drop Tower Facility.	ASK Tower Supply High Desert Technical Rescue Rescue Tactics and Training, LLC Resolution Rescue Rope Guides	Bernalillo San Juan Sandoval	\$45,000
Sandia	Solar Bifacial Modules on a Single Axis Tracker	The Labs conducted field experiments comparing the performance of solar bifacial and standard monofacial modules on a single axis tracker under different mounting and weather conditions.	Affirmative Solutions, LLC / DISC-IT Grill Array Technologies, Inc. Enchanted Machine Works, LLC Golden Rule Holdings dba TCS Industries, Inc. Navarro Machining Salteydogg Metal Fab, LLC Solar Rackworks Vic Brown Sales, Inc. dba VBS Mfg, Inc.	Bernalillo	\$78,500

	PROJECT	DESCRIPTION	BUSINESS PARTICIPANTS	COUNTIES	FUNDING
Sandia	Solid State Tissue Equivalent Radiation Dose (SSTED) Detector	The Labs conducted radioactive testing using gamma radiation as well as narrow and wide beam resolution x-ray sources to assist in refining the SSTED design and demonstrating performance under various radiation exposures. Device response consistently tracked against independent concurrent measurements. These tests further prove the RDS concept. Similar testing with neutrons is now required to support the fundraising necessary to advance the SSTED Detector to prototype development and full commercialization.	Noel Savignac Consultants nStone Corporation Radiation Detection Solutions (RDS), LLC Sigma Science Testudo Engineering	Bernalillo Los Alamos Torrance	\$68,500
Sandia	Systems-Level Assessment of NM's Transmission Infrastructure	The Labs modeled the state of New Mexico's electricity transmission system and generation asset composition. The adequacy of the transmission system in the state was analyzed for possible scenarios as determined by the companies.	Assurance Engineering David Breecker Associates, Inc. Paradise Power Company, Inc. dba PPC Solar Reineke Construction Renewable Energy Ventures, LLC	Bernalillo Rio Arriba Taos	\$61,000
Sandia	UAV Inspection Arrays for Wind Power Systems	The Labs developed tools for drone-deployed inspection and disposition of wind blade damage. LiDAR sensors, coupled with Sandia aerodynamics models of energy losses with respect to leading edge erosion, were used to develop cost-benefit models about the optimal time to make repairs on these issues. The Labs developed wind blade specimens with engineered flaws to enable the requestors to train automated damage disposition models.	Emerging Technology Ventures, Inc. Redhouse Additive Manufacturing Robotic Technology Solutions Systems Technology Solutions, LLC	Otero Sandoval	\$78,500
Los Alamos	VASP Workflow for Alloy Design	The Lab tested the effectiveness of a hardware and software system on the workflow for alloy design, and provided feedback on the necessary fine-tuning of the software for use on high-performance computer clusters.	Absolute Powder Coating, LLC CreativeC, LLC Jacobson Consulting Manufacturing Technologies, Inc.	Bernalillo Los Alamos Sandoval	\$49,000
Sandia	Versatile Platform for Monitoring & Control of Electro-Mechanical Systems	The Labs provided technical assistance on computers, sensors, and actuators with the ability to maintain the automated functionality of the system. The assistance parameters were that the system components be networked, low power, low cost, high-reliability, easily sourced and selforganizing. The system included a user interface, security, and file transfer.	AMENERGY, Inc. CUB, Inc. FarmPod, LLC SolarLogic, LLC	Santa Fe	\$78,000
Los Alamos	Watershed Restoration from Wildfire	The Lab collected data from geochemical sampling, analyzed stable isotope data, and analyzed pre-treatment geochemistry and isotopes.	Earth Analytic, Inc. Global Conservation Assistance Keystone Restoration Ecology, Inc.	Santa Fe	\$60,000

INDIVIDUAL PROJECTS

Bernalillo

@Pay

3D Glass Solutions

Advanced Air

Vehicles (AAV)

Advanced Optical

Technologies, Inc. (AOT)

AlbuGierke Environmental

Solutions, LLC

Angstrom Thin Film Technologies, LLC

Assila, LLC

Bayotech, Inc.

Biosafe Defenses, LLC

Bio-Tec Environmental

Bogue Machine Company

Boston Therapeutics

BrightCores, Inc.

Captiva Group, Inc.

Castillo-Beyerlein's

Counseling & Electronics

CDS Lighting Studios, Inc.

CloudSolar

Cocoa Coffee, LLC

Continental Machining

Company

Cosant Materials

Cut and Dry Lumber

Company, LLC

Damage Control AthletiX

Easy Lifts, LLC

El Encanto, Inc.

dba Bueno Foods

Electrodynamic

Energy Analyst, LLC

Enerpulse, Inc.

Enthentica, Inc.

Equipment Specialties

Company, Inc.

Eric Archuleta, LLC

Estech Global

Eternal Stone

EXHIB-IT!

Fire Instrumentation Research, LLC

Fortitude Machine

and Mold, LLC

FreeRange-FRtoken

Gruet Winery

Guardian Sensors, Inc. fka Sentient Business

Systems, Inc.

Heelstone Proprietary, LLC

HR Efficient

Ibex Aegis

IC Tech Incorporated

IDEAS Engineering

& Technology, LLC

Industrial Water

Engineering

Inspyrd Products

Corporation

Jaguar Precision

Machine Corporation

Kaehr Corporation

Kenneth Ingham

Consulting, LLC

LAD Engineering

Los Poblanos Historic Inn

& Organic Farm

Lotus Leaf Coatings, Inc.

LoudHailer

Machining Solutions, LLC

Management Sciences, Inc.

MB Solutions, LLC

dba SANEsuite

Milaine Jewelers, Inc.

MyLens, Inc.

Nangeroni Design

New Mexico Sabor, LLC

OGB Architectural

Millwork, Inc.

Optisource R&D, LLC

OptiSource, LLC

Parental Values, LLC

Passages International, Inc.

Pastian's Bakery

Enterprises

PJ Woodlands, LLC

Precision Fabrication, Inc.

Precision Solar

Technologies Corporation

Pure Water

Technologies, LLC

ReGen Technology, LLC

fka SoilCo, LLC

RingIR, Inc.

Roberta, LLC

aka Enchanting Soap Collections, LLC

Saturday Farm Company

& Goods

Sentient Sensors, LLC

Snugglecubs Cookies

Sombra Cosmetics, Inc.

Southwest Pattern

Works, Inc. / Southwest

Composite Works

Southwest Sterilizers, LLC TEAM Technologies, Inc.

fka TEAM Specialty Products

Thermogenics, Inc.

Theta Plate, Inc.

Think Ubiquitous, LLC

ThriveMO, LLC

Timivelvio, ELC

Tic Tac Grow, LLC

US Hydrants, LLC fka Humble Hydrant

Operations, LLC

Vamco, LLC

VanDevender

Enterprises, LLC

Voss Scientific

Winrock Bakery, Inc., The

dba Pastian's Bakery YeDoma Consultants, LLC

Chaves

Sippy & Opal's Ice Cream Shop & Sweet Treats

Curry

Front Line Equipment Company

Leslie Candy, Inc.

Marvin Estes Farms

Petty and Associates, LLC

TeePee C, Inc.

Doña Ana

Donohue, Inc.

FlashAg

FlashAnalysis

JM3 Corporation

Kool Armor, LLC

MagPi Innovations

Multi-Physics Multi-Scale

Computational Modeling, LLC

RB Designs, LLC

Reap, LLC

Scientifica, LLC

White Sands Research and Developers, LLC

Eddy

CGS Group, LLC Taddy Healthcare

Services, LLC

Grant

AGMECHTRONIX Johnny Benavidez

Guadalupe

Bedford Family, LLC

Harding

Ute Creek Cattle Company

Los Alamos

Los Alamo

BioStim, Inc.

HyPwr, LLC RockSmith Precision

Machining, Inc.

Tibbar Plasma

Technologies, Inc. UbiQD, LLC

Zhennovate, LLC

Luna

Lagomorph Fencing Luna Precision

Welding, LLC

McKinley

Advanced Impact Environmental, LLC Navajo Spirit

Southwestern Wear Rhino Health, Inc.

Otero

NowClean, LLC Rocky Mountain Aspen Ranch Springs, LLC

Quay

T. Mountain Forge

Rio Arriba

Black Mesa Winery
C4 Enterprises, Inc.
Canton Custom
Instruments, LLC
Freshies of New Mexico, LLC
Growing Opportunities
Manzanar Los Silvestres

San Juan

ABC Canvas, Inc. **AIM Construction Services** Company, LLC Alpha Bioscience Company, LP **Animas Environmental** Services, LLC Animas Medical Supply, LLC Aztech Power and Energy, LLC Dr. Herman Four Corners Orthodontics and Dental Gas Analysis Service Glenhasbah Renewable Energy Technologies, Inc. (GRET) **HDEnergy Consulting** Henry Production, Inc. (HPI) Industrial Cooling Exchanger (ICE) J&T Distributing Jack's Plastic Welding, Inc. Linear Motion 120, LLC **Nosstrious Designs** dba Forte Digital PESCO, Inc. Princess Energy, LLC **Ouick Carriers**

dba Hauling Accessories

R & T Holdings, LLC

Real Green Building Systems (RGBS) Rejuvenator, The Tethering Ideas Third Axis Trotting On Innovations Valley Mills

San Miguel

Montibon Provenance International, Inc. MxRam, LLC Old Wood, LLC TKL, LLC dba Pecos River Cabins

Sandoval

Advanced Laser Technologies, LLC Bladewerx, LLC Cordova & Sons Tire Recycling & Manufacturing fka Cordova & Sons Tire Disposal & Recycling Creative LIBS Solutions, LLC Data Center Transitions, Inc. **DNM Farms** Jemez Hot Springs fka Giggling Springs/ Giggling Star, LLC KEWA Resources, Ltd. Mezel Mods Omnius Technology Solutions

Santa Fe

Aerblock Enterprises, LLC
Apogee Spirulina
ASM, LLC
BioDirection, Inc.
Bonner Design Consultancy
Bruins, LLC
Chili Line Brewery
Chronicle Cremation Designs
dba Parting Stone
Clearstream
Technologies, LLC
Compact Fusion Systems, Inc.

Partners II, LLC Earth System Sciences, LLC Earth Traveler Teardrop Trailers, LLC Fault Tolerant Technology Gonzo Farms, LLC Greffen Systems, Inc. Hollowpoint, LLC dba Wicked Edge Sharpeners iBeam Materials, Inc. Labzy, LLC Leaf & Hive, LLC Little Prairie Services Luca Industries USA, LLC Marty's Meals Michael G. Smith Consulting Services, Inc. Molten Salt Solutions, Inc. fka UCL3, Inc. Monarch Waste Technologies **New Solutions Energy** Corporation (NSE) NM Solar Fund Nomad Systems, LLC NTxBio, LLC Ocean-based Climate Solutions, Inc. OpenEye Scientific Software, Inc. Patrick's Fine Foods **Paynes Nurseries** & Greenhouses, Inc. PediBioMetrix, LLC **Process Art Studio** Pure Circle Recycling **Rachel Wood Consulting** Rader Awning & Upholstering, Inc. Rosscoe's Outfitters, LLC S. Silber & Associates, LLC Santa Fe Quantum Solutions Sceery Outdoors, LLC Sigma Labs, Inc. dba B6 Sigma, Inc. fka Beyond6 Sigma

Solstar Energy Devices, LLC

Cottonwood Capital

STAR Cryoelectronics, LLC
Stargazer Kombucha
dba Kombucha X
Taiga Products
Tumbleroot Brewery
& Distillery
Twist Resist
VOx Diagnostics, LLC
Woodruff Scientific, Inc.

Sierra

Hot Springs Transit, LLC St Cloud Mining Company, Inc.

Socorro

EFX Energy Technologies, LLC Solaro Energy, Inc. Space Sciences Corporation

Taos

Beyond Laundry, LLC
Blue Feather Naturals, LLC
Diamond Sow Garden
Earthtones
George R. Dreher
Lock on Designs, LLC
Musicode Innovations
Private Label
Select, Ltd. Company
Shrub Life Foods, LLC
Taos Bee Flower
Company, LLC
Taos County
Community Distillery
Xander, LLC

Torrance

Romero's Heating and Cooling

Valencia

ABO Viejo Investment, LLC Accurate Machine & Tool Company, Inc. Pi8 Solutions Sisneros Bros. Mfg., LLC TBE CrossFit

INNOVATION CELEBRATIONS

Projects from 2018 that achieved outstanding innovations through NMSBA were honored at Innovation Celebration Award events in 2019.

One leveraged project received the Honorable Speaker Ben Luján Award for Small Business Excellence for demonstrating the most economic impact. Rhino Health is moving forward with building a nitrile glove plant in New Mexico, investing more than \$30 million in production facilities that are expected to create up to 350 new jobs.

In addition to honoring NMSBA participants, the events provided an opportunity for small businesses, elected officials, local economic development representatives, and community leaders to network and learn what NMSBA offers to help businesses grow.



ACKNOWLEDGEMENTS

- Thank you to all the small businesses for participating in NMSBA and creating jobs and economic wealth for New Mexicans.
- Thank you to all Los Alamos and Sandia National Laboratories' Principal Investigators who applied
 their expertise and knowledge to help New Mexico small businesses solve their technical challenges.
- Thank you to the Governor's office and the New Mexico State Legislature for supporting and expanding the Laboratory Partnership with Small Business Tax Credit Act, effective July 1, 2019.
- Thank you to the Advisory Council for their leadership, advice, and guidance in support of NMSBA.

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New Mexico Technology Council

Todd Bisio

Qynergy Corporation

Barbara Brazil

New Mexico Economic Development Department

Grace Brill

Market Intelligence Solutions, Inc.

Adriene Gallegos

New Mexico Small Business Development Center

Jerome Garcia

Los Alamos National Laboratory

Karl Halpert

Private Label Select Ltd.

Terry Lombard

New Mexico State University

Steve Miller

Ecopesticides International, Inc.

Mary Monson

Sandia National Laboratories

Donald Quintana

Los Alamos National Laboratory

Dan Sanchez

U.S. Department of Energy NNSA Sandia Field Office

Francine Sommer

Oculus Media, Inc.

Toni Taylor

Los Alamos National Laboratory

Eva Woods

Woods Farms, Inc.; ZC Partners

• Thank you to the Contract Project Representatives for their evaluations and input on leveraged project proposals.

Christos Christodoulou

University of New Mexico

Kristin Morehead

New Mexico State University

Frank Reinow

New Mexico Tech

Jennifer Sinsabaugh

New Mexico Manufacturing Extension Partnership

Steve Walsh

University of New Mexico

- Thank you to the Emeritus Advisory Council members— Jim Brockmann, Mike Byrnes, John Chavez, Naomi Engelman, David Griscom, Steven Hernandez, Terrence Kamm, Terry Lombard, James Manatt, Griselda Martinez, David Meurer, Raymond Mondragon, Vince Murphy, Kim Sanchez Rael, Michael Roach, Suzanne Roberts, Robert Sachs, and Patrick Vanderpool—for their continued championing of NMSBA.
- And a final thank you to the Staff who work every day to ensure the success of NMSBA.

Sharon Evans

Sandia National Laboratories

Ian Foti-Landis

New Mexico Manufacturing Extension Partnership Los Alamos National Laboratory

Judy Hendricks

Sandia National Laboratories

Mariann Johnston

Los Alamos National Laboratory

John Martinez

Sandia National Laboratories

Genaro Montoya

Sandia National Laboratories

Jackie Kerby Moore

Sandia National Laboratories

Kim Sherwood

Los Alamos National Laboratory

Janelle Ulibarri

Los Alamos National Laboratory

Linda von Boetticher

Sandia National Laboratories

Joseph West

Los Alamos National Laboratory

Julia Wise

New Mexico Manufacturing Extension Partnership Los Alamos National Laboratory Thank you to everyone who contributed to this report.

PERSPECTIVES ANNUAL REPORT TEAM

SANDIA NATIONAL LABORATORIES

Jackie Kerby Moore

Manager

Genaro Montoya

Program Leader

Judy Hendricks

Project Manager

John Martinez

Project Manager

Sharon Evans

Financial Administrator

Linda von Boetticher

Annual Report Project Manager

Laura Hatfield

Designer

NEW MEXICO MANUFACTURING EXTENSION PARTNERSHIP

Ian Foti-Landis

Project Manager

Julia Wise Project Manager LOS ALAMOS NATIONAL LABORATORY

Mariann Johnston

Technology Engagement & Entrepreneurship Team Lead

Kim Sherwood

Program Manager/Project Manager

Xen Stanhope

Finance

Ari Larkin

Communications

Octavio Ramos

Vriter

Jathan Campbell

Photographer

CONTRACTORS

Ellen Cline

Editor

Norman Johnson

Photographer







Kim Sherwood, Project Manager P.O. Box 1663, C333 Los Alamos, NM 87545 505-665-1305 ksherwood@lanl.gov

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Genaro Montoya, Program Leader P.O. Box 5800 MS 1495 Albuquerque, NM 87185-1495 505-284-0625 gmontoy@sandia.gov

Sandia National Laboratories is a multimission laboratory managed and operated by National Technology & Engineering Solutions of Sandia, LLC, a wholly owned subsidiary of Honeywell International Inc., for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-NA0003525. SAND2019-6065 M





Solving New Mexico's Small Business Challenges

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